

# Shane O Halloran

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Email: [ohalloran.shane@gmail.com](mailto:ohalloran.shane@gmail.com) | LinkedIn: [linkedin.com/in/shaneohalloranbis/](https://www.linkedin.com/in/shaneohalloranbis/) | Website: [shaneohalloran.com](https://shaneohalloran.com)

## Profile

I am a highly organised, hardworking and motivated young professional with a proven record working in creative and pragmatic ways to solve problems. Strong communication, interpersonal and project management skills from previous experience working in the software, healthcare and pharmaceutical industries with stakeholders and clients ranging from startups to Fortune 500 Companies. Completed a degree in Business Information Systems at University College Cork achieving a First Class Honours (1.1).

## Work Experience

### **Business Analyst: EviView Limited | Cork, Ireland** (December 2020 – June 2022)

- Lead multiple software projects from requirements gathering through to development, implementation and technical support for multinational pharmaceutical and biotechnology companies.
- Acted as a SME liaison between the customer and the internal IT delivery project team. Outlined expected timelines and important milestones during the development life cycle.
- Tracked and updated project status using Jira. Kept business management and key stakeholders up to date through the stages of design, development, testing and release.
- Translate client business needs into software requirements - used to create concise, understandable user stories and requirements documentation.
- Facilitated solutions reviews and feedback sessions with clients to ensure alignment with expectations.
- Created interactive software mockups using Google DevTools and product design web applications.
- Managed employee training for all new Junior Business Analyst recruits and offered continuous advice, guidance and mentorship on duties and best practices.
- Hosted Training workshops for new software releases and provided ongoing support to existing clients.

### **Web Production Intern: Northwell Health (Marketing and Comms.) | New York, USA** (March 2019 – August 2019)

- Updated all Northwell Health websites using their Drupal Content Management System.
- Created production schedules outlining expected completion dates for various projects.
- Collaborated with other members of the Digital Strategy team including web developers, UX designers and QA testers. Wrote retrieval and store *SQL* queries for the database of a dynamic web application.
- Created training documentation to improve the onboarding process for future interns.

## Education and Certifications

### **Professional Diploma in UX Design | UX Design Institute** (July 2022 - January 2023)

- Completed a full UX Case Study through research, analysis, concept and design stages.
- Created a UX Portfolio outlining concepts learned and projects completed - [shaneohalloran.com/UX\\_Portfolio](https://shaneohalloran.com/UX_Portfolio)

### **BSc Business Information Systems | University College Cork, Ireland** (2016 – 2020)

- Achieved a 1.1 First Class Honours Degree.
- Received IIBA Academic Certificate in Business Analysis.
- Studied modules related to User Interaction/Design, Programming, Accounting and Business Analysis.

## Skills

**Technical:** Figma, HTML/CSS, JavaScript, SQL, Video Editing and Microsoft Suite.

**Analytical:** Strategic Thinking, Problem Solving and Data Analysis.

**Personal:** Creative, Team Oriented, Collaborative and Excellent Communicator.